



FAQ

Does the VC Portal supersede any of the Orders in Council?

No. The VC Portal has no legal standing. It is only a process that can help in making the permit issuance process more efficient.

Does the VC Portal replace the need to obtain immigration documentation? (e.g. Visa, Permit, ETA)

No. The VC Portal has no affiliation with Immigration, Refugees, and Citizenship Canada (IRCC). Submitting information through the VC Portal does not authorize entry to enter Canada. The VC Portal cannot be used to circumvent any visa, permit, ETA, or other documentary requirements.

Who will have access to the information the students submit?

The information that is submitted at <https://www.yvr.ca/en/students> will be sent directly to the CBSA at the Vancouver International Airport. No other organization will have access to this information.

What happens if the student chooses not to submit my information?

The VC Portal is purely a voluntary process. Declining to use this program will not negatively affect the student. Using this application will not excuse the student from any other process that an international traveller may be subject to when arriving in Canada. The VC Portal only serves to expedite the permit issuance process for pre-approved permits at the port of entry.

How much in advance can the student submit their information?

The student can submit information as early as they wish; there are no time constraints to this. However, the information must be received at least *72 hours prior* to the student's arrival. Should the information be submitted late, there is no guarantee that it will be received and processed.

What happens if the student submits incorrect information?

Resubmit using the correct information. The student will not need to contact YVR, CBSA, or your institution.

What happens if the student needs a work permit and a study permit?

At this time, the VC Portal is only being utilized for study permits. If a student has been pre-approved for a study permit and a work permit, the student is encouraged to complete the VC Portal with the study permit information.